

# Datasikkerhet

The Infotjenester Group consists of the companies [Simplifyer AS](#), [Simplifyer AB](#) and [Simplifyer Solutions AS](#), hereafter named as **Simplifyer**. This page describes how data security is handled in Simplifyer.

Simplifyer has security as its first priority. We have:

- **Long experience** . We have developed our procedures and policies based on years of experience in communicating our customers' data safely.
- **Security in all projects** . Our high level of expertise contributes to the implementation of security and privacy from the start during all software development and service operations.
- **5 security layers** . Data is secured in 5 different layers - Data, Program, Host, Network and Physical.
- **Proactive monitoring** . We and our operating partners are monitoring proactively to identify potential threats, and in addition, we look for irregular events that may indicate threats.
- **Access limitation** . Access to production servers is limited to trusted persons at our operating partner and at Simplifyer.

## Hosting providers

Simplifyer AS use [Embriq AS](#) as a hosting provider. Data is stored inside EU/EEA in Norway, Ireland and Holland.

Capitech uses [Smart IT](#) as hosting provider. Data is stored in Norway.

Simplifyer AB use [Microsoft Azure](#) as hosting provider. Data is stored inside EU/EEA in Norway, Ireland and Holland.

Common for all our hosting providers is that they provide modern data centers in physically secured premises. Our servers are protected for fire according to class C1 with redundant power and cooling units. The providers have certified specialists who assist in daily operations and proactive maintenance of operating systems, firewall, antivirus and machine resources.

The services provided consists, among other things, of

- Rent of server hardware
- Hardware maintenance and upgrades of BIOS / Firmware
- Hardware and Basic Software Monitoring (24/7)
- Updating antivirus software
- Backup

## Encryption

All communications where customer data flows over the internet are encrypted with SSL (https). Read more about [our certificates](#) .

## Backup

Hosting providers run offsite backup every night of all customer data. Simplifyer can restore the customer database if the customer requests this. This is priced separately according to standard price list. Our hosting partner runs standardized backups after the following schedule:

Frequency	Generations	Max loss of data
Daily 365 /yeay	7 past days with "point in time" restore	24 hours for data younger than 7 days
	5 past fridays	1 week for data older than 7 days
	3 past end of month	1 month for data older than 1 month

## Limitations in backup

If only parts of the customer database is to be restored, our consultancy department may provide its own price quote on this.

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