

Systemstatus

To give all customers overview of the status of our systems, we have created a status service at <http://status.infotjenester.no>

Real-time Overview

This service provides a real-time update of downtime / events on our systems, categorized per product.

In addition, the service contains an overview of all scheduled maintenance.

The screenshot shows the top navigation bar with the logo 'info Støtte INFOTJENESTER', a 'Subscribe To Updates' button, a 'Log in' button, and a search icon. Below the navigation bar is a green banner that reads 'All Systems Operational' with a subtext 'Refreshed less than one minute ago'. Underneath is the 'About This Site' section, which states: 'We monitor all of our critical services both internally and through 3rd party services. If there is a disruption in service, incident notes will be updated here. You can subscribe to notifications of Your choice.' Below this is a table listing services and their status:

Log on	Operational
HRessurs	Operational
Handbooks	Operational
HES Deviation (HMS Avvik)	Operational

Subscribe to notifications

Customers can subscribe to notifications from the status service by email and by SMS. The customers can also choose which products / modules to get notifications from in which channel.

To subscribe to notification, use "Subscribe to Updates" in the top menu and register email and / or mobile number. The customer can even filter the notifications per product so that only relevant notifications are received.

This screenshot shows the same website as above, but with the 'Subscribe To Updates' modal open. The modal contains social media icons for email, phone, and social media, and a text input field with the placeholder 'adresses@post.no'. Below the input field is a blue button labeled 'SUBSCRIBE VIA EMAIL'. The background content, including the 'All Systems Operational' banner and 'About This Site' text, is visible but slightly dimmed.